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Atty Docket No. 020366-043100

PTO FAX NO.: (703) 872-9306

ATTENTION: Examiner Cong Lac T. Huynh

Group Art Unit 2178

OFFICIAL COMMUNICATION
FOR THE PERSONAL ATTENTION OF
EXAMINER Cong Lac T. Huynh

CERTIFICATION OF FACSIMILE TRANSMISSION

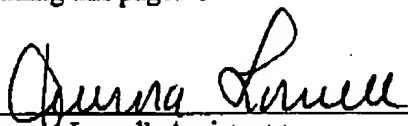
I hereby certify that the following documents in re Application of Russ L. Albert et al., Application No. 09/001,643, filed December 31, 1997 for INTERNET-BASED DATABASE REPORT WRITER AND CUSTOMER DATA MANAGEMENT SYSTEM are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Documents Attached

1. Transmittal Form (1 page); and
2. Amendment (6 pages).

Number of pages being transmitted, including this page: 8

Dated: March 17, 2005


Aurora Lowell, Assistant to
Irvin E. Branch, Reg. No. 42,358


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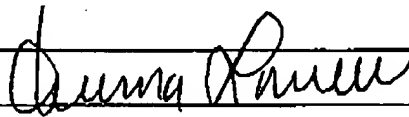
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60446641 v1

PTO/SB/21 (09-04)

TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/001,643	RECEIVED CENTRAL FAX CENTER MAR 17 2005
	Filing Date	December 31, 1997	
	First Named Inventor	Albert, Russ L.	
	Art Unit	2178	
	Examiner Name	Cong Lac T. Huynh	
	Attorney Docket Number	020366-043100	
Total Number of Pages in This Submission	1		

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.		
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm Name	Townsend and Townsend and Crew LLP	
Signature		
Printed name	Irvin E. Branch	
Date	March 17, 2005	Reg. No. 42,358

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PATENT
Attorney Docket No.: 020366-043100

TOWNSEND and TOWNSEND and CREW LLP

By: 

Aurora Lowell

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert et al.

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND
CUSTOMER DATA
MANAGEMENT SYSTEM

Customer No.: 20350

Confirmation No.: 6919

Examiner: Cong Lac T. Huynh

Art Unit: 2178

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed December 17, 2004, please enter the
following amendments and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.